**Voorbeeldbrief ECC België: Betwisting vordering – Afgedwongen aankoop - Themys & Dyke**

* Vul de grijze tekst tussen [] aan en verstuur het document als brief of plak de inhoud in een e-mail of online contactformulier.
* Bewaar altijd een kopie van uw schrijven.

\_\_\_\_\_

[Uw naam]

[Straat – nummer]

[Postcode – PLAATS]

[LAND]

[Uw telefoonnummer]

[Uw e-mailadres]

Themys & Dyke

[Naam van uw contactpersoon]

Hindenburgstrasse 82-86

45133 Essen

Germany

[Plaats, datum]

Subject: [vul hier een eventuele referentie in van de handelaar]

Dear sir / madam,

On [datum], I received a debt collection letter from your office which indicates that [naam datingsite] is entitled to a payment amounting to € [gevorderde bedrag] from me. You aim to collect this amount representing [naam datingsite]. This [letter/email] serves to state my objection to this debt collection letter.

A valid contract cannot be concluded without agreement. Are you aware that misleading and aggressive commercial practices are banned under the Unfair Commercial Practices Act? The unsolicited conversion of a trial subscription into a subscription that comes with a payment obligation is considered an unfair commercial practice and is prohibited within the European Union. Could you provide proof of the agreement?

In addition, this purchase contract is invalid, because [kies een van de opties hieronder om uw zin aan te vullen]:

* [naam handelaar] has not fully informed me of the terms and conditions relating to this subscription.
* [naam handelaar] has entered me into a second subscription to another dating website unsolicited and without my consent.
* I cancelled the subscription on time.
* of burden of proof regarding the conclusion of a purchase contract.
* If you are of the opinion that this concerns a valid contract between me and [naam datingsite], it is up to [naam datingsite] to prove how this agreement was concluded. If this is not possible, I ask you to declare this collection void and to send me a written confirmation of doing so within the period of 14 days after the date of this [letter/email]. I assume that you will suspend any further collection measures until this issue is cleared up.

I expect confirmation **within one week** that your services will stop this collection procedure. Without a confirmation within one week, I'm obliged to notify the competent authorities in Belgium and Germany.

Be aware that I already lodged a complaint with the *European Consumer Centre in Belgium*.

Best regards,

[Uw naam]